



QUALITY POLICY

The Management of RUNCO Mario & Son S.r.l. considered as fundamental principles of its policy for the Quality, understood as a set of general guidelines, guidelines and quality objectives for which to strive in relation to the needs of both internal and external: the quality of services, the full satisfaction of customers' needs and the systematic compliance with the requirements of the law in force in each phase of service.

The Quality Management System in accordance with the requirements of the UNI EN ISO 9001:2008, is the instrument used by the Company to ensure the continued application of such principles and the implementation of this Policy.

To this end, the Directorate of RUNCO Mario & Figlio Srl implement a program of continuous improvement with the following purposes:

- provide services that fully satisfy the needs and expectations of its customers and all parties concerned, in accordance with the laws and regulations;
- identify and continuously monitor the needs and expectations of customers;
- monitor its internal processes to ensure the continued efficiency and effectiveness of the same;
- minimize, and continuously monitor, quantity and causes of non-conformities;
- increase the competence and efficiency of the Organization, support the involvement and empowerment of human resources and its content providers;
- promote the sharing across the organization and support for the maintenance and improvement Continuous Quality Management System;
- ensure internal and external communications effectively and efficiently.

Therefore, the general objectives for the quality and direction of RUNCO Mario & Figlio Srl aims are the following: Therefore, the general objectives for the quality and direction of RUNCO Mario & Figlio Srl aims are the following:

- apply the Quality Management System and continually improve its effectiveness;
- ensure that the requirements and expectations of the customer are defined and known and are taken into account in the process development;
- address the new landscape of the foreign market by developing methodologies and design criteria of the service, for the purpose of providing it in terms of competitiveness in terms of efficiency, effectiveness, profitability.
- to control the level of customer satisfaction;
- enable a continuous staff training in order to improve both the technical level and the level of professional and cultural development of human resources;
- continuously improve the internal organization through the knowledge of its processes and the setting of a series of indicators and targets, the implementation of internal audits and appropriate actions corrective and preventive actions;
- operate with greater involvement of human resources in achieving the objectives of the business through education and training, a greater spread of the Quality System and Corporate Policy for Quality, making sure that it is understood and supported at all levels Organization;
- encourage ideas and suggestions for improvement of employees and for the Quality System for any work;
- allocate the necessary resources to ensure quality in all its processes and adequate protection of health and the working environment during the making of any corporate activity;
- sourcing of products and services with the best possible level of quality in relation to price, which allow the satisfaction of the needs expressed and implied customers at lower prices, including through greater integration with suppliers;
- consolidate the image of trustworthiness and reliability that the organization has earned over time on the market.

The Management of RUNCO Mario & Son S.r.l. is committed to educate and involve all staff company instructing and forming it, regularly, on the company's Quality Management System.

This Quality Policy is communicated and disseminated to all stakeholders, and its effectiveness has constant evaluated periodically during the Management Review.



SAFETY HEALTH AND ENVIRONMENT

RUNCO Mario & Son S.r.l. as regards Security Policy Health and Environment operates to protect at all times the safety of its employees, external parties involved in the operations of its relevance and to all the customers to which they are insured and secured their services.

In line with the allegations, RUNCO Mario & Figlio Srl continue to support, in a tangible way, every effort aimed at preventing ACCIDENTS-ACCIDENT-OCCUPATIONAL DISEASES, through the active participation of all its individual employee.

RUNCO Mario & Son S.r.l. undertakes to exert continuous efforts to identify and eliminate / control situations of risk associated with its activities.

Company Policy is defined as:

- ☒ Design and implementation while maintaining purposes, structures and equipment, management systems providing training of its operations in a way that safeguards "People and Goods"
- ☒ Coping quickly, effectively and diligently to problems arising from emergencies or accidents that may occur in the course of its operations, working with relevant government agencies and organizations national and international.
- ☒ Comply with all applicable laws and regulations, ensuring a sense of responsibility and competence organization
- ☒ Collaborate with government agencies and other institutions to develop, in a responsible manner, laws, regulations and all the standards that are based on sound scientific principles and risk assessment.
- ☒ To promote and support research to extend knowledge of the effects, in terms of safety, their operations by applying the significant results and making it readily aware, as appropriate all employees, suppliers, and all those actively involved.
- ☒ Raise awareness about the limits of their employees, suppliers and any third party acting on behalf of Mario & RUNCO Son S.r.l. about their role and their responsibility in the field of safety at work, encouraging safe behavior outside of the workplace.
- ☒ Implement appropriate reviews following all the evaluations of the operations to be undertaken during the individual steps, qualifying at any time progress and compliance with this policy in force Company.